

Our Ref: MW001-Job Description INDSER Technician v2

Monday, 06 January 2025

Job Title: Technician - Industrial Services Department.
Reports To: Team Leader, Supervisor, Coordination / Management or Distribution Department.
Location: Based at Fuel Depot Scorrier, outer depots and clients sites around the UK
Hours of work: 40 hours per working week - Permanent position.
Salary: Competitive, overtime & working away as required for operational projects, pension, 6 months' probation, 1 month notice.
Holiday: 20 days p/a plus bank holidays.

About The Company:

Mitchell & Webbers Ltd is a well-known family operated liquid fuel distributor within the southwest, we are also proud to say we were the first to trial renewable heating oil in Cornwall.

Over the years our core business has developed and expanded into the four main areas.

- Fuel distribution.
- Heating maintenance services.
- Commercial vehicle services.
- Industrial services.

About The Role:

The technician's role is for experienced a person and will covers all areas of the company working within the different departments as a team to achieve our goals, this will be a diverse role which will utilise a board array of disciplines integral to your career within the company.

You will be working for Industrial Services helping to maintain our clients fuel systems nationally as well our own fuel distribution infrastructure to ensure we can keep up with demand that meet our client's high expectations.

You'll be required to carry our essential services for the project team as and when required working in a variety of commercial and industrial environments, this can be failed fuel tanks, fuel uplifts, emergency spill response, civil installations, ground works and much more, its key to have a wiliness to learn and to undertake all works in a professional manner.

There are plenty of opportunities to specialise in a particular field such as driving, civils, engineering, heating, electrical and installations.

This technician's role is suited for someone with proven experience or a background within the maintenance / fuel industry and looking to start full time employment.

Additional training will be provided where you'll be shown skills and techniques by your peers, to also complement your development you'll undergo a selection of training supplied by our third-party providers and time served industry leaders.

Reporting to:

When working for Industrial Services you'll report to your team leader / supervisor / or site / project lead.

When working at the depots you'll be required to report & relaying information back to the distribution team, outer depot tasks will be panned in by the distribution management team.

Home Depot & Outer Depots (Plymouth, Holsworthy & Tiverton) Duties:

- Maintain the Ind Ser & pool vehicle assets, this is to include pre-usage vehicle inspections, defect inspections, planned maintenance, essential repair.
- All Ind Ser vehicle assets are to be visually inspected / restocked and made ready for the next call out or project.
- Ind Ser assets which include pumping systems, transfer hoses, confined space, safety equipment and tankers are to be maintained ready for the next callout or project. All equipment to undergo routine maintenance.
- Stocktake of Ind Ser assets.
- To assist with Fuel depot, commercial workshop, and maintenance department tasks.
- Collect FOD and remove general rubbish.
- Clean and pressure wash company infrastructure.
- Manually collect fuel samples from storage tanks.
- Check fuel storage tank bunds.
- Sample & inspect interceptors.
- Inspect and maintain sites drainage / aco systems.
- Empty slops tanks.
- Update notice boards.
- Paint and resurface areas as required.
- Clean tank internals as part of planned & preventive maintenance.
- Restock consumables at the outer depots.

Operational Tasks:

- Fuel Uplifting - Removing diesel, kerosene, Jet A1 or petrol from client sites.
- Tank Cleaning - Cleaning of domestic heating oil tanks, confined space entry in commercial tanks.
- Installation works - Installing new fuel storage systems or dispensers, basic civil reinstatement works, ground works.
- Fuel Polishing - Sampling, setting up of mobile fuel filtering systems to bring the clients fuel back into spec.
- Spill Response - Assisting our own distribution business or third party clients with effective spill response and remediation activities.
- Preparedness - Assisting in our continual preparedness for planned works, response and callouts, stock taking, asset management.
- Fuel Depot Support - Assisting with opening and closing the depot, maintenance, stock relocation.

Callout Duties:

- To assist with emergency callouts, spill response, tanker breakdown and recoveries, rollovers and other related incidents nationally.
- Assist with emergency fuel deliveries & pump outs.

Project Duties:

- To assist with planned project works nationally.
- You'll be in a position where you can work and stay away from home.
- You'll be able to load equipment and consumables required for delivering a successful project.

Health and Safety requirements:

- Comply with company polices, safe operating procedures and safe working practices.
- Report any concerns, near misses and accidents.
- Always follow the safe system of works that has been put in place.

Requirements & Skills:

- Familiar with fuel industry, pumping & fluid transfer systems.
- Understand the tools of our trade.
- Knowledge for Health and Safety and its role within the workplace.
- Be able to wear personal protective equipment as supplied.
- Have or have equivalents of SPA Core / SPA Fuels / CITB labours / CSCS / CCNSG.
- Clean UK Drivers licence.
 - You will be comfortable in operating a variety of vehicles such as compact vans, flatbeds to long wheel-based utility vans and 4x4 pickups, towing will be required.
- Able to work independently without direct supervision or part of a team.
- Able to be flexible with the working schedule and stay away from home on a regular basis.
- Good record keeping skills.
- Be professional and approachable to customers.
- A willingness to learn.

Skills that would be beneficial:

- Background in trade such as construction, engineering or electrical.
- Pressure washing, drain jetting or confined space experience.
- Civils, construction works either internal or external on domestic or commercial.
- Driving and operating different types of vehicles, plant and machinery.
- IT skills, familiar with using word processor and spreadsheets.

Personal Traits:

- Honest.
- Trustworthy.
- Open minded.
- Respectful.
- Courteous.
- Hardworking.
- Able to work to your own initiative.

Eligible external training received based off performance:

- CITB site labours card.
- ADR awareness.
- Advanced spill response course.
- High risk confined space course.
- Water jetting.
- Forklift.
- Telehandler.
- Dumper.
- Abrasive wheels.
- CAT & Genny.
- OFTEC 50 oil introductory training course for new entrants.

Progression:

As a technician you'll be working on the company's main operations, you will have contact to all the different departments within the company, if you can show the required skills and passion there would be opportunities to further develop your career within the company.

Scorrier
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Roles such as Ind Ser - senior technician, Maintenance dept - OFTEC technician, Commercial Workshop - Trainee fitter, Distribution - Driver.

If you are interested in being a part of the Mitchell & Webber team then please send us a copy of your CV and covering letter.